

Warrior & Family
Quick Reference
Guide



Fort Belvoir
Community
Hospital

Using this guide



On tablets, slide your finger across the screen from side to side to scroll between pages. Some tablets may require sliding from top to bottom instead of side to side.

This guide is an interactive PDF, with active hyperlinks and bookmarks which are functional when opened in the iBooks application on Apple tablets; in the Aldiko Reader application on Android tablets, or in the Adobe Reader application on tablets, or Adobe Reader software on laptop or desktop computers.



Look for this button when you want to return to the contents. It's shown on every page except the contents pages.

Lines of blue text like this, or boxes with glowing blue outlines are hyperlinks and will open an internet link in your device's default web browser. Some links may also open an e-mail program, to allow you to send an email from your device. Hyperlinks require an internet connection to work.



fbch.capmed.mil/patients/wfcc.aspx



Wounded Warrior Service Programs



Lines of red text like this are bookmarks and jump to another page within the guide.

These icons are not links, but mark the location of key information or an address, phone number, or website.



Click left side of page for previous page

Problems with hyperlinks or bookmarks in this guide? Let us know!
Send an e-mail to dha.belvoir.ncr-medical.mbx.fbch-marketing@mail.mil.

Click right side of page for next page



Welcome to National Capital Region Medical and Fort Belvoir Community Hospital!

With this Warrior & Family Quick Reference Guide, our goal is to provide important information as you prepare for your arrival at Fort Belvoir Community Hospital. We realize how important it is for you to care for your Warrior at the bedside without excessive worry about administrative matters. Our team is prepared to assist you in any way we can to make your stay as comfortable as possible. Our goal is to provide an optimal healing environment and a team of professionals who deliver excellent, efficient, patient-centered care to Warriors and their families.

Warrior care is the ultimate goal of our efforts in creating a healing environment — one that is safe, comfortable, and that supports the service member and family. We are committed to partnering with our patients and their family members to create evidence-based world-class health care in the NCR that is surrounded by a *Culture of Excellence* while providing a warm family-friendly atmosphere. Expert, excellent, exceptional care is the expectation.

This guide provides information about the hospital, services offered on Fort Belvoir, lodging, transportation and more to assist you during your stay in the National Capital Region. If you need additional information, please contact the Warrior Family Coordination Center. The WFCC works directly for the commander and will provide information and services you may require. Please do not hesitate to contact them 24 hours a day, seven days a week at 571.232.7034.

We thank you for your service and sacrifice to our great nation and we welcome you into the NCR Medical Directorate and Fort Belvoir Community Hospital Family.

Raquel Bono
Rear Admiral, Medical Corps, U.S. Navy
Director
National Capital Region Medical Directorate

Jennifer L. Vedral-Baron
Captain, Nurse Corps, U.S. Navy
Director
Fort Belvoir Community Hospital



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1.0 Travel Preparation



Key Information

Be prepared for a 30-day trip.



NCR Medical Liaison

301.295.0514

Hospital Liaison / Admin Officer of the Day

571.296.4319

1.1 Travel Documents

- Military ID or government issued ID (e.g. driver's license)
- Power of attorney documents
- Name and phone number of your Warrior's unit
- Health insurance information for traveling family members
- Original prescription for any needed medications
- Immunization record for children
- Important contact numbers (doctors, dentist, boss, neighbors, children's school, etc.)
- Bank information (name, account number, routing number)
- Voided bank check

Note: Per diem will be direct deposited into your bank account. There are ATMs on the hospital campus for access to the funds.

1.2 Household Preparation

- Stop mail or arrange for someone to pick up and forward mail to you
- Schedule bill payments or web pay with financial institutions
- Contact your homeowner's insurance and let them know your situation
- Ensure your homeowner's insurance policy is current and stored securely
- Secure all valuables and notify a trusted neighbor or friend of your departure
- Arrange for pet care

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1.0 Travel Preparation



1.3 Things to Pack

- Glasses / contacts / associated supplies
- Prescription medications for up to 30 days plus refill information
- Toiletries
- Comfortable clothing / sleepwear / shoes / socks / belt
- Light sweater or jacket
- Cell phone and charger
- Seasonally appropriate outerwear / umbrella
- Journal / calendar
- Phone numbers of key people
- Books, laptop, iPad, Kindle, etc.



2.0 Phone Number Quick Reference



Key Information

Your service liaison is your primary contact for all non-medical support services during your stay at Fort Belvoir Community Hospital. Use the phone numbers on the next page to contact your service liaison.

2.1 Emergency Services Dispatch

Police.....	703.805.4024
Fire.....	703.781.1800
EMS.....	911

Note: 911 may be used for all emergencies on Fort Belvoir

2.2 Critical Care Units

Intensive Care Unit.....	571.231.4344
Emergency Department.....	571.231.3124 / 3126

2.3 Fort Belvoir Lodging

Fisher House.....	703.805.5203
IHG Army Hotels.....	703.704.8600

2.4 Area Lodging

Hampton Inn.....	703.619.7026
Candlewood Suites.....	703.780.1111

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2.0 Phone Number Quick Reference



Army Liaison

571.231.5840 / 5839

Marine Corps Liaison

240.477.3132

Navy Liaison

301.312.5276

Air Force Liaison

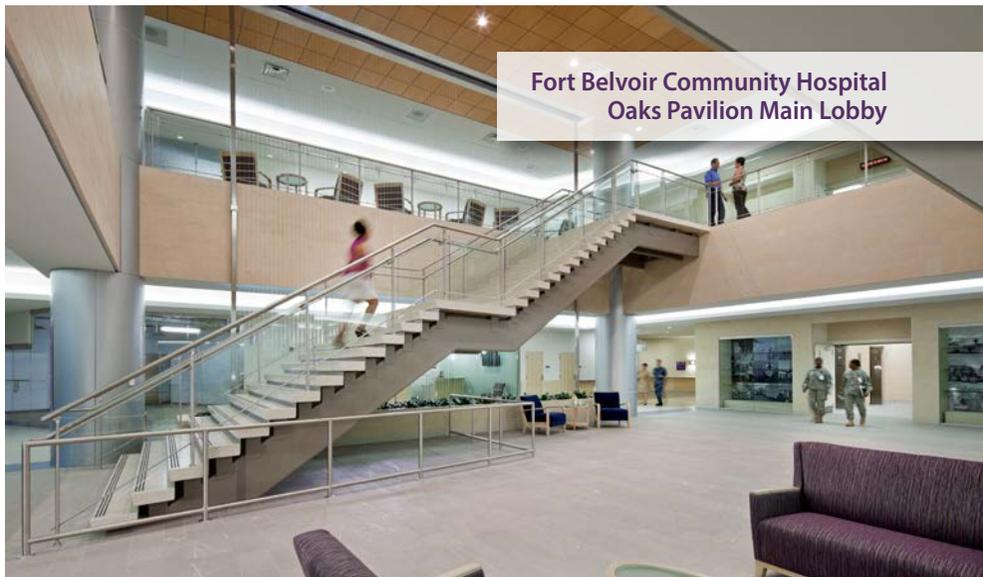
301.380.0154

Coast Guard Liaison

301.213.6972

2.5 Warrior and Family Support Services

Child and Youth Services.....	703.805.9149
The Body Shop (South).....	703.806.3100
Graves Gym (North).....	703.806.5368
Soldier Family Assistance Center.....	571.231.7001
MWR Information Center.....	703.805.4590
MWR Outdoor Recreation.....	703.805.3081
Post Exchange.....	703.806.5800
Pastoral Care.....	571.231.4178
Red Cross.....	571.231.4160
Warrior Clinic.....	703.805.1099 / 0960
Warrior Family Coordination Center.....	571.232.7034



Fort Belvoir Community Hospital
Oaks Pavilion Main Lobby

3.0 Lodging



Key Information

Your service liaison will assist in coordination of family lodging accommodations.



IHG Army Hotels
ihgarmyhotels.com

Fort Belvoir Fisher House
fbch.capmed.mil/about/fisher.aspx

3.1 Fort Belvoir Lodging

IHG Army Hotel

9775 Gaillard Road, Bldg. 470
Fort Belvoir, VA 22060
703.704.8600

Fisher House

9201 Woodbury Road, Bldg. 1204
Fort Belvoir, VA 22060
703.805.5203

Unaccompanied Personnel Housing (Warrior Outpatient)

5960 9th Street, Bldg. 1260
Fort Belvoir, VA 22060
A Company: 571.231.5840
B Company: 571.231.5839

3.2 Area Lodging

Hampton Inn

8843 Richmond Hwy.
Alexandria, VA 22309
703.619.7026

Candlewood Suites

8847 Richmond Hwy.
Alexandria, VA 22309
703.780.1111

Embassy Suites

8100 Loisdale Road
Springfield, VA 22150
571.339.2000

Quality Inn & Suites

8849 Richmond Hwy.
Alexandria, VA 22039
703.780.0300

4.0 Childcare



Key Information

Your service liaison will assist in coordination to meet childcare requirements.

4.1 Program Phone Numbers

Child and Youth Services Coordinator.....	703.805.9149
South Post Child Development Center	703.806.4347
North Post Child Development Center.....	703.806.6540
Youth Center.....	703.805.4515
School Age Services.....	703.805.9100
Outreach Services Assistant Director	703.805.9110
Parental Central Services / Registration Office.....	703.806.0791
Youth Sports and Fitness Director.....	703.805.9139
Family Childcare Home Program.....	703.805.9137 / 9132 / 9134

4.2 Full-Time Care

Child and Youth Services

9500 Barlow Road, Bldg. 950
Fort Belvoir, VA 22060

4.3 Drop-In Care

Soldier Family Assistance Center

5965 6th Street, Bldg. 1263
Fort Belvoir, VA 22060

4.4 Playgrounds

Soldier Family Assistance Center

5965 6th Street, Bldg. 1263
Fort Belvoir, VA 22060

Child and Youth Services

9500 Barlow Road, Bldg. 950
Fort Belvoir, VA 22060

5.0

Worship Services & Support



Key Information

Our chaplains and Fort Belvoir's post chaplains serve in a variety of faith traditions. If the activities listed here do not include your faith tradition, please contact our chaplains for assistance with specific religious needs.



Fort Belvoir Community Hospital Chapel

Oaks Pavilion, Floor 1,
Room O1.210
571.231.4178



5.1 Fort Belvoir Community Hospital Chapel Schedule

Roman Catholic Mass

Monday, Tuesday, Thursday, Friday..... Noon
Sunday, Wednesday..... 11 a.m.

Bible Study

Wednesday..... Noon

Protestant Worship Service

Sunday 9:30 a.m.

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Fort Belvoir Community Hospital Chapel

5.0

Worship Services & Support



Belvoir Chapel

5920 12th Street, Suite 101
Fort Belvoir, VA 22060
703.806.3006

Woodlawn Chapel

1801 Wright Road, Bldg. 1801
Fort Belvoir, VA 22060
703.806.5911

Fairfax Chapel

5675 21st Street
Fort Belvoir, VA 22060

5.2 Belvoir Chapel Schedule

Catholic Mass

Sunday 9:30 am

Protestant Service

Sunday 8 a.m. and 11 a.m.

Jewish Service

Friday 8 p.m.

Contemporary Service (ChapelNext)

Sunday 2 p.m.

5.3 Woodlawn Chapel Schedule

Catholic Mass

Saturday 5 p.m.

Sunday 7:30 a.m. and 9:15 a.m.

Catholic Daily Mass

Weekdays 12:05 p.m.

Gospel Service

Sunday 11 a.m.

5.4 Fairfax Chapel Schedule

Hispanic Catholic Mass

Sunday 9 a.m.

Catholic Mass

Sunday 11:15 a.m.

6.0

Warrior & Family Support



Warrior Family Coordination Center

Fort Belvoir
Community Hospital
Warrior Pavilion, Room D192
703.805.9180 (information)
571.232.7034 (24-hour on call)

Hours

Weekdays, 7:30 a.m. to 5 p.m.
On call weekends and federal holidays



[fbch.capmed.mil/patients/wfcc.aspx](http://fbchm.com/patients/wfcc.aspx)

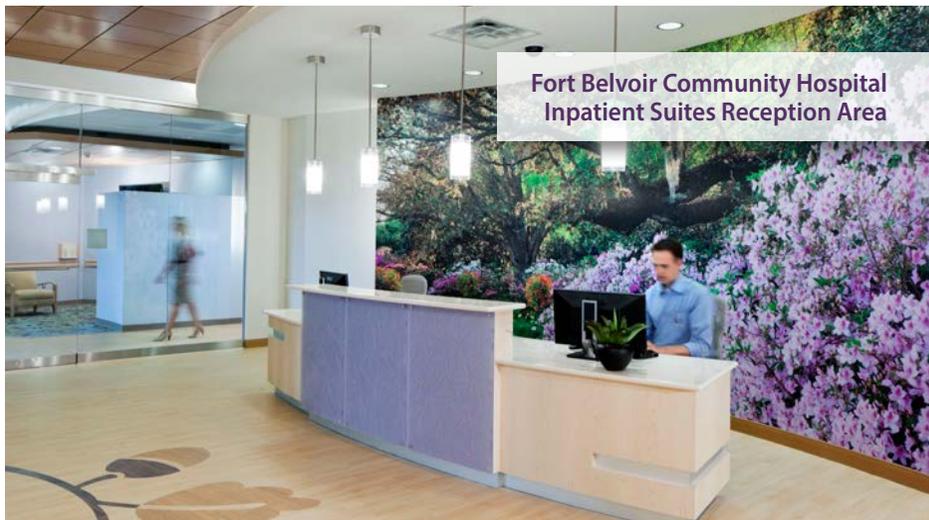


6.1 Warrior Family Coordination Center

The Warrior Family Coordination Center provides a centralized, coordinated operational platform within Fort Belvoir Community Hospital and the service's Wounded, Ill and Injured programs to optimize a healing environment for recovering Warriors and their families.

We believe your care is impacted not only by your medical team, but also by the relationship this team has with your family and friends. The Warrior Family Coordination Center seeks to provide a patient- and family-centered care approach, where you and your loved ones are partners in your medical care. If you have a concern or unmet needs, please contact the WFCC staff 24 hours a day, seven days a week, using the contact information shown at left.

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6.0

Warrior & Family Support



Soldier Family Assistance Center

5965 6th Street, Bldg. 1263
Fort Belvoir, VA 22060
571.231.7002

American Red Cross

Fort Belvoir
Community Hospital
Oaks Pavilion, Floor 1,
Room O1.206
571.231.4160

USO Warrior & Family Center

5940 9th Street, Bldg. 1285
Fort Belvoir, VA 22060
571.267.2080

Hours

Sun.-Sat., 6 a.m. to 10 p.m.



6.2 Soldier Family Assistance Center

The Soldier Family Assistance Center provides tailored, compassionate and coordinated services to our Warriors in Transition, retirees, and family members. SFAC assists Warriors with navigating and accessing critical services expeditiously, so they can focus on their primary mission of healing.

6.3 American Red Cross

American Red Cross support activities include emergency financial assistance; emergency message communication; personal hygiene products; reading materials; recreational activities, snacks and more.

6.4 USO Warrior & Family Center

The USO Warrior & Family Center is the largest USO ever built and also the first of its kind: a place designed for wounded, ill and injured troops, their family members and caregivers. The center gives Warriors and their families access to state-of-the-art, ADA-compliant spaces to relax, have fun and learn. Some of the center amenities include:

- Kitchen, outdoor grill, dining room and fireside lounge
- Sports lounge and golf simulator
- Game room which includes pool, poker, Xbox 360 and games
- Healing gardens
- Theater, satellite television, DVD movies
- Music room and art studio
- Free WiFi and wired Internet access
- Fully-equipped computer stations



7.0 Legal Assistance



Legal Assistance Office

9900 Belvoir Drive
Hill Hall, Bldg. 257
Fort Belvoir, VA 22060
703.805.2856

Hours

Weekdays, 8 a.m. to 4 p.m.

7.1 Power of Attorney

A Power of Attorney, or POA, is a powerful document that allows you (the “principal”) to authorize an agent (the “attorney-in-fact”) to conduct certain business on your behalf. It is one of the strongest legal documents that can be given to another person. It should only be given to a trustworthy person, and only when absolutely necessary. The Fort Belvoir Legal Assistance office can advise you about, and help you prepare for the appropriate POA. Contact information for the Legal Assistance Office is included at left.

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7.0

Legal Assistance



7.2 POA Types

There are two POA types dealing with non-health care matters; “general” and “special” (or limited).

- A General POA gives an agent very broad a power to act on another person’s behalf; and
- A Special POA limits the agent’s authority to act only on certain matters. Every act performed by an agent within the authority of the POA is legally binding upon the principal.

In addition, there is a special kind of durable POA for dealing with health care matters, called a Health Care Power of Attorney, or HCPA.

- An HCPA deals with health care planning. You appoint someone else to make health care decisions, including, if desired, the decision to refuse intravenous feeding or turn off the respirator if you are brain-dead (if you become incapable of making that decision). The form can be used to make decisions about things like nursing homes, surgeries, and artificial feeding. Since it is impossible to predict every possible contingency in an advance medical directive, having both a living will and a HCPA enables you to handle other kinds of disability, or gray-area cases where it’s not certain that you are terminally ill.

8.0

Warrior Clinic



Warrior Clinic

Fort Belvoir
Community Hospital
Warrior Pavilion, Room NE147
703.805.9181 / 9182

Hours

Weekdays, 7 a.m. to 4 p.m.
Training Holidays:
7 a.m. to 2 p.m.



fbch.caped.med.mil/healthcare/warrior_clinic.aspx

Located in the Fort Belvoir Community Hospital Warrior Pavilion, the Warrior Clinic provides world class primary care management to Warriors in Transition through collaboration, coordination, and communication.

8.1 Patients

Warrior Clinic patients include Army Wounded, Ill and Injured, or WII, assigned or attached to the Army Warrior Transition Unit Brigade; Marine Corps, Navy, Air Force and Coast Guard personnel designated WII by their service programs; and eligible adult family members and non-medical attendants needing acute primary care.

8.2 Services

- Acute care
- Minor procedures
- Wound care
- Physical exams
- Medication education
- Electronic Medication Management Assistant, or EMMA
- Plan of care follow-up
- Referrals to specialty services
- Pain management
- Periodic Health Assessments, or PHA
- Smoking cessation



Fort Belvoir Community Hospital Warrior Pavilion

9.0

Wounded Warrior Service Programs



Air Force Wounded Warrior
Program
woundedwarrior.af.mil



9.1 Air Force

The Air Force Warrior and Survivor Care program is a multifaceted support system that leverages existing programs and includes assignment of a Recovery Care Coordinator through all phases of recovery, rehabilitation, and the reintegration process. It includes all non-clinical support to seriously Wounded, Ill and Injured Airmen and their families. It provides policy and oversight for the Air Force Wounded Warrior — AFW2 — program, the Recovery Care Program, the Casualty Services Program and the Air Force Survivor Assistance Program.

The AFW2 program, located at Headquarters Air Force Personnel Center on Randolph Air Force Base in San Antonio, TX, provides individualized support to those severely wounded in overseas contingency operations. An AFW2 is an Airman who has a combat-related injury or illness requiring long-term care that will require a Medical Evaluation Board or Physical Evaluation Board to determine fitness for duty.

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9.0 Wounded Warrior Service Programs



Warrior Transition Unit
[wtc.army.mil/about_us/
wtu.html](http://wtc.army.mil/about_us/wtu.html)

**Army Wounded Warrior
Program**
wtc.army.mil/aw2



9.2 Army

Warrior Transition Units are located at major military treatment facilities around the world. WTUs provide personal support to wounded Soldiers who require at least six months of rehabilitative care and complex medical management.

The Warrior Transition Brigade is the Warrior Transition Unit responsible for the care and transition of Warriors receiving care at Fort Belvoir Community Hospital.

The Army Wounded Warrior Program, or AW2, assists and supports the most severely wounded, ill and injured Soldiers and veterans who suffer from injuries or illness incurred in the line of duty after Sept. 10, 2001 in support of overseas contingency operations since 9/11. AW2 supports Soldiers and their families wherever they are located, regardless of military status, throughout their recovery and transition, even into Veteran status.

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9.0 Wounded Warrior Service Programs



Marine Corps Wounded
Warrior Regiment
woundedwarriorregiment.org



9.3 Marine Corps

The Wounded Warrior Regiment provides and facilitates non-medical care to combat and non-combat wounded, ill and injured Marines, and Sailors attached to or in direct support of Marine units, and their family members in order to assist them as they return to duty or transition to civilian life. The Wounded Warrior Regiment serves the total force — active-duty, reserve, and veteran Marines.

The Regimental Headquarters element located in Quantico, Va., commands the operations of two Wounded Warrior Battalions located at Camp Pendleton and Camp Lejeune, and multiple detachments in locations around the world. Marines at Fort Belvoir Community Hospital are supported by the Marine Corps Liaison Office, which is an element of the Wounded Warrior Battalion – Detachment Bethesda.

The District Injured Support Cells are integral part to the Wounded Warrior Regiment support structure. DISCs are mobilized reserve Marines who are located throughout the country to conduct face-to-face visits and telephone outreach with wounded, ill, and injured Marines and their families who are recovering within their assigned region. For Marines who move to veteran status and require continued transition support, Recovery Care Coordinators will coordinate the transfer of their case to the DISCs who have access to Wounded Warrior Regiment support assets.

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9.0

Wounded Warrior Service Programs



Navy Safe Harbor
[safeharbor.navy.mil](https://www.navy.mil/Portals/0/Pages/SafeHarbor.aspx)
[dodlive.mil](https://www.dodlive.mil/)



9.4 Navy & Coast Guard

Navy Safe Harbor serves as the Navy's lead organization for coordinating the non-medical care of wounded, ill and injured Sailors, Coast Guardsmen, and their families. They provide a lifetime of individually tailored assistance designed to optimize the success of our shipmates' recovery, rehabilitation, and reintegration activities. Navy Safe Harbor Headquarters is located in Arlington, Va., and there are more than 21 non-medical care managers located at 12 Navy, Army, and VA treatment facilities across the country.

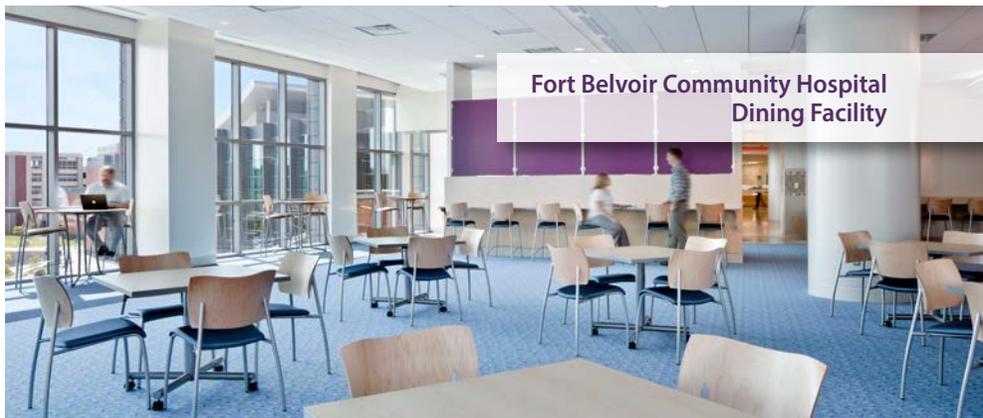
10.0 Dining



10.1 Fort Belvoir Community Hospital Dining

<u>Facility</u>	<u>Location</u>	<u>Phone</u>	<u>Hours</u>
Dining Facility	Oaks , Floor 3		Breakfast, 6 to 9 a.m. Lunch, 11 a.m. to 3 p.m. Weekend & Holiday Lunch, 11 a.m. to 2 p.m. Dinner, 4 to 7 p.m.
Hasty Snack Attack (Grab & Go)	Oaks , Floor 3		Weekdays, 10 a.m. to 4 p.m. Weekdays, 7 p.m. to 12:30 a.m. Weekends & Holidays, 7 p.m. to 12:30 a.m.
Subway	Meadows Floor 3 Lobby	703.781.8904	Weekdays, 6 a.m. to 5 p.m. Weekends and holidays, closed
Starbucks	River , Floor 3 Lobby	703.781.8903	Weekdays, 6 a.m. to 6:30 p.m.

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10.0 Dining



Weekends and holidays, closed

10.2 Fort Belvoir Morale, Welfare & Recreation Dining

<u>Facility</u>	<u>Location</u>	<u>Phone</u>	<u>Hours</u>
The Golf Club	8450 Beulah Street	703.806.5878.....	Tuesday-Friday, 11 a.m. to 1:30 p.m. Weekends (Lounge) 11 a.m. to 9 p.m. Holidays 11 a.m. to 6 p.m.
The Officers' Club.....	5500 Schulz Circle.....	703.780.0930.....	Weekdays, 11 a.m. to 1:30 p.m.
Vortex Grill.....	Bowling Center	703.805.2991.....	Sunday, 11 a.m. to 4:30 p.m. Monday-Thursday, 10 a.m. to 9:30 p.m. Friday, 10 a.m. to 11:30 p.m. Saturday, Noon to 11:30 p.m.
Bozzelli's Deli	Community Center	703.781.6860.....	Weekdays, 10 a.m. to 6 p.m. Saturday, 11 a.m. to 4 p.m.

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10.0 Dining



10.3 Fort Belvoir Exchange Restaurants

Facility	Location	Phone	Hours
Subway (South Post)	6010 12th Street	703.781.7770	Weekdays, 7 a.m. to 6 p.m. Weekends, 10 a.m. to 7 p.m.
Starbucks (South Post)	5986 12th Street	703.781.9280	Weekdays, 6 a.m. to 6 p.m. Saturday, 7:30 a.m. to 5 p.m. Sunday, 8 a.m. to 5 p.m.
Dunkin Donuts (South Post)	5985 13th Street	703.781.3000	Weekdays, 5:30 a.m. to 6 p.m. Saturday, 6:30 a.m. to 4 p.m. Sunday, 6 a.m. to 3 p.m.
Dunkin Donuts (North Post)	Exchange Class Six / Gas Station 6095 Gorgas Road	703.780.5850	Monday-Saturday, 7 a.m. to 9 p.m. Sunday, 9 a.m. to 6 p.m.
Burger King (South Post)	Exchange Gas Station 9600 Pohick Road	571.339.8312	Weekdays, 5:30 a.m. to 9 p.m. Saturday, 7 a.m. to 9 p.m. Sunday, 8 a.m. to 9 p.m.
Charley's Grilled Subs	Fort Belvoir Exchange 8651 John J. Kingman Road	703.806.5625	Monday-Saturday, 10 a.m. to 8 p.m. Sunday, 10 a.m. to 7 p.m.

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10.0 Dining



10.3 Fort Belvoir Exchange Restaurants

Burger King	Fort Belvoir Exchange	703.806.5625	Monday-Saturday, 8 a.m. to 8 p.m. 8651 John J. Kingman Road Sunday, 9 a.m. to 7 p.m.
Taco Bell	Fort Belvoir Exchange	703.806.5625	Monday-Saturday, 10 a.m. to 7 p.m. 8651 John J. Kingman Road Sunday, 10:30 a.m. to 7 p.m.
Subway	Fort Belvoir Exchange	703.806.5625	Monday-Saturday, 7 a.m. to 8 p.m. 8651 John J. Kingman Road Sunday, 9 a.m. to 7 p.m.
Pizza Hut	Fort Belvoir Exchange	703.806.5632	Monday-Saturday, 10 a.m. to 8 p.m. 8651 John J. Kingman Road Sunday, 10:30 a.m. to 7 p.m.
Popeyes	Fort Belvoir Exchange	703.806.5728	Monday-Saturday, 10 a.m. to 8 p.m. 8651 John J. Kingman Road Sunday, 10 a.m. to 7 p.m.
Starbucks	Fort Belvoir Exchange	703.806.5625	Monday-Saturday, 6 a.m. to 9 p.m. 8651 John J. Kingman Road Sunday, 8 a.m. to 7 p.m.
Subway (Hospital)	Fort Belvoir Community Hospital Meadows , Floor 3 Lobby	703.781.8904	Weekdays, 6 a.m. to 5 p.m. Weekends and holidays, closed
Starbucks (Hospital)	Fort Belvoir Community Hospital River , Floor 3 Lobby	703.781.8903	Weekdays, 6 a.m. to 5 p.m. Weekends and holidays, closed

11.0 Post Offices



11.1 Garrison Post Office

Address

9001 Gunston Road
Fort Belvoir, VA 22060

Phone

703.781.8005

Hours

Weekdays, 9:30 a.m. to 1:30 p.m.;
2:30 to 5 p.m.

11.2 South Post Office

Address

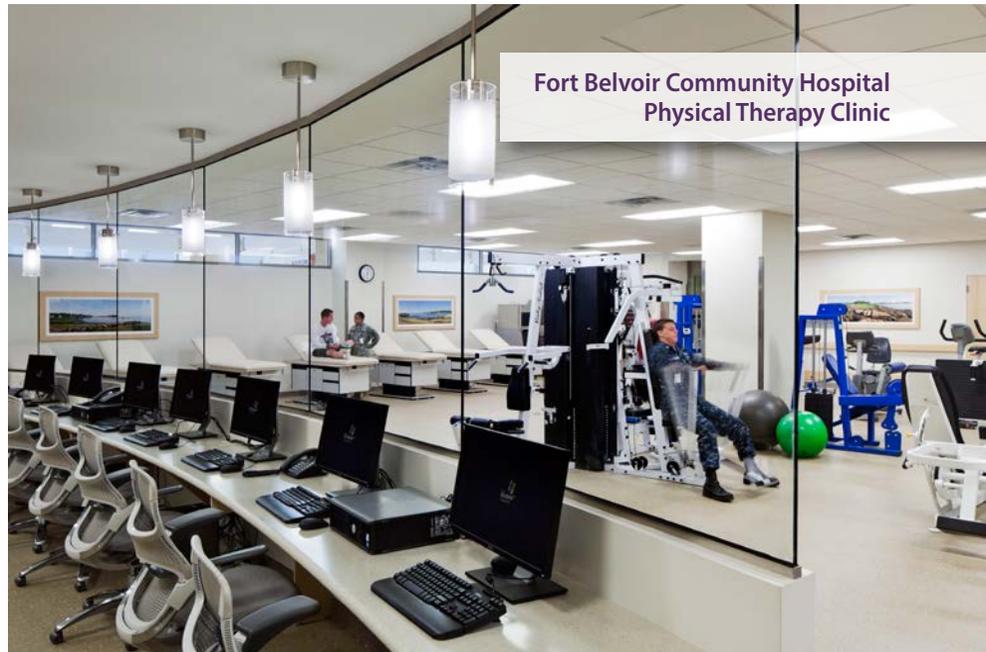
5875 21st Street
Fort Belvoir, VA 22060

Phone

703.781.7735

Hours

Weekdays, 9 a.m. to 5 p.m.
Saturday, 9 a.m. to 1 p.m.



Fort Belvoir Community Hospital
Physical Therapy Clinic

12.0 Financial Centers



12.1 Belvoir Federal Credit Union

Address

5982 13th Street
Fort Belvoir, VA 22060

Phone

703.730.1800

Hours

Monday-Friday, 9 a.m. to 5 p.m.;
Saturday, 9 a.m. to 1 p.m.

Two Belvoir Federal Credit Union ATMs are located in Fort Belvoir Community Hospital Oaks Pavilion. The first is near the Laboratory / Blood Draw department on Floor 1, and the second is near the Dining Facility main entrance on Floor 3.

12.2 SunTrust Bank

Address

6025 Gorgas Road
Fort Belvoir, VA 22060

Phone

703.781.4703

Hours

Weekdays, 9 a.m. to 5 p.m.



13.0

Recreation & Fitness



13.1 Community Center

Address

10300 Taylor Road
Fort Belvoir, VA 22060

Phone

703.805.3714

Hours

Monday-Saturday, 8 a.m. to 8 p.m.

Website

belvoirmwr.com/facilities/comcenter

Lounge Hours

Wednesday, 4 to 9 p.m.

Thursday-Friday, 4 to 10 p.m.

13.2 Kawamura Auto Skills Center

Address

9290 Gunston Road
Fort Belvoir, VA 22060

Phone

703.806.4088

Hours

Wednesday-Friday, Noon to 8 p.m.

Friday, 10 a.m. to 9 p.m.

Weekends, 9 a.m. to 5 p.m.

Website

belvoirmwr.com/facilities/artscrafts/autoskillsshop.php

13.3 Bowling Center

Address

5975 Middleton Road
Fort Belvoir, VA 22060

Phone

703.805.2991

Hours

Sunday, 11 a.m. to 5 p.m.

Monday-Thursday, 10 a.m. to 10 p.m.

Friday, 10 a.m. to Midnight

Saturday, Noon to Midnight

Website

belvoirmwr.com/facilities/bowling

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13.0

Recreation & Fitness



13.4 Marina

Address

5465 Hudson Road
Fort Belvoir, VA 22060

Phone

703.781.8282

Hours (Sept. 15 through May 15)

Wednesday-Sunday, 8 a.m. to 4:30 p.m.

Hours (May 16 through Sept. 14)

Wednesday-Sunday, 9 a.m. to 5:30 p.m.

Website

belvoirmwr.com/facilities/marina

13.5 Swimming Pools

Benyaurd Indoor Pool

Bldg. 182

Phone

703.805.2620

Hours

Days and hours vary for each pool. Call for information.

Officers' Club Pool

Bldg. 259

Phone

703.780.0930

Hours

Days and hours vary for each pool. Call for information.

North Post Outdoor

Bldg. 2340

Phone

703.806.5012

Hours

Days and hours vary for each pool. Call for information.

- continued next page



13.0 Recreation & Fitness



13.6 Fort Belvoir Golf Club

Address

8450 Beulah Street
Fort Belvoir, VA 22060

Phone

703.806.5878, clubhouse
703.806.5899, play coordinator
703.806.5892, tee times

Website

belvoirmwr.com/facilities/golf

Spring & Summer Hours

Weekdays, 7 a.m. to 7:30 p.m.

13.7 Outdoor Recreation

Address

10155 Johnston Road
Fort Belvoir, VA 22060

Phone

703.805.3081

Hours

Monday-Saturday, 8 a.m. to 8 p.m.
Sunday, 10 a.m. to 6 p.m.

Website

belvoirmwr.com/facilities/odr

13.8 Better Opportunities for Single Soldiers – BOSS

Address

2115 Abbot Road
Fort Belvoir, VA 22060

Phone

703.806.5225, BOSS Center
703.805.4382, MWR advisor

Hours

Weekdays, 8 a.m. to 9 p.m.
Weekends, 1 to 9 p.m.

Website

belvoirmwr.com/facilities/boss

13.0 Recreation & Fitness



13.9 Fitness Centers

Website

belvoirmwr.com/facilities/sportsfitness

Graves Fitness Center

2116 Abbot Road
Fort Belvoir, VA 22060

Phone

703.806.5368

Hours

Weekdays, 5 a.m. to 9 p.m.
Weekends, 9 a.m. to 5 p.m.

Wells Field House

1810 Goethals Road
Fort Belvoir, VA 22060

Phone

703.806.5093

Hours

Reservation by request

The Body Shop

1023 12th Street
Fort Belvoir, VA 22060

Phone

703.806.3100

Hours

Weekdays, 5:30 a.m. to 8 p.m.
Weekends and federal
holidays, 9 a.m. to 5 p.m.

Specker Field House

1182 12th Street
Fort Belvoir, VA 22060

Phone

703.806.3100

Hours

Weekdays, 6 a.m. to 2 p.m.

Kawamura Human Performance Center

9250 Gunston Road
Fort Belvoir, VA 22060

Phone

703.806.3100

Hours

Weekdays, 5:30 a.m. to 8 p.m.

14.0

Shopping & Services



14.1 Hospital Exchange Express

Location

Oaks Pavilion, Floor 1, Rm O1.204

Phone

571.231.4148

Hours

Weekdays, 8 a.m. to 5:30 p.m.

14.2 Hospital Barber Shop

Location

Oaks Pavilion, Floor 1, Rm O1.211

Phone

571.231.4150

Hours

Weekdays, 8 a.m. to 4 p.m.

14.3 Fort Belvoir Exchange

Address

Fort Belvoir Exchange
8651 John J. Kingman Road

Phone

703.806.5416

Hours

Mon.-Sat., 9 a.m. to 9 p.m.
Sunday, 10 a.m. to 7 p.m.

Website

shopmyexchange.com/exchangelocations/ftbelvoirstore.htm

North Post Express

6095 Gorgas Road

Phone

703.806.5850

Hours

Weekdays, 6 a.m. to 10 p.m.
Sat., 7:30 a.m. to 10:30 p.m.
Sunday, 8 a.m. to 9 p.m.

South Post Express

9600 Pohick Road

Phone

571.339.8312

Weekdays, 6 a.m. to 9:30 p.m.
Saturday, 8 a.m. to 10:30 p.m.
Sunday, 9:30 a.m. to 9 p.m.

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14.0 Shopping & Services



14.4 Exchange Mobile Center

Location

Fort Belvoir Exchange
8651 John J. Kingman Road

Phone

703.781.0674

Hours

Mon.-Fri., 9 a.m. to 8 p.m.
Saturday, 8 a.m. to 8 p.m.
Sunday, 10 a.m. to 7 p.m.

14.5 Military Clothing Sales

Location

Fort Belvoir Exchange
8651 John J. Kingman Road

Phone

703.806.5654

Hours

Mon.-Fri., 9 a.m. to 6 p.m.
Saturday, 9 a.m. to 5 p.m.

14.6 Exchange Concessions

Paul Mitchell Salon

Fort Belvoir Exchange
8651 John J. Kingman Road

Phone

703.780.6600

Hours

Mon.-Sat., 9 a.m. to 7 p.m.
Sunday, 10 a.m. to 6 p.m.

Barber Shop

Fort Belvoir Exchange
8651 John J. Kingman Road

Phone

703.799.4975

Hours

Mon.-Sat., 9 a.m. to 7 p.m.
Sunday, 10 a.m. to 5 p.m.

Dry Cleaners

Fort Belvoir Exchange
8651 John J. Kingman Road

Phone

703.781.0119

Hours

Mon.-Fri., 8 a.m. to 7 p.m.
Saturday, 9 a.m. to 5 p.m.
Sunday, 11 a.m. to 3 p.m.

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14.0

Shopping & Services



14.6 Exchange Concessions

Tactical Shop

Fort Belvoir Exchange
8651 John J. Kingman Road

Phone

703.781.2321

Hours

Mon.-Sat., 9 a.m. to 7 p.m.
Sunday, 10 a.m. to 6 p.m.

Beauty Supply

Fort Belvoir Exchange
8651 John J. Kingman Road

Phone

703.781.3070

Hours

Mon.-Sat., 9 a.m. to 7 p.m.
Sunday, 10 a.m. to 6 p.m.

Elite Sports

Fort Belvoir Exchange
8651 John J. Kingman Road

Hours

Mon.-Sat., 9 a.m. to 7 p.m.
Sunday, 10 a.m. to 6 p.m.

Lighting & Decor

Fort Belvoir Exchange
8651 John J. Kingman Road

Hours

Mon.-Sat., 9 a.m. to 7 p.m.
Sunday, 10 a.m. to 6 p.m.

The Lynch Collection

Fort Belvoir Exchange
8651 John J. Kingman Road

Phone

703.781.0193

Hours

Mon.-Sat., 9 a.m. to 7 p.m.
Sunday, 10 a.m. to 6 p.m.

Watch & Jewelry Shop

Fort Belvoir Exchange
8651 John J. Kingman Road

Phone

703.781.1900

Hours

Mon.-Sat., 10 a.m. to 6 p.m.
Sunday, 10 a.m. to 5 p.m.

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14.0

Shopping & Services



14.6 Exchange Concessions

Beautiful Skin Care

Fort Belvoir Exchange
8651 John J. Kingman Road

Phone

703.781.0188

Hours

Mon.-Sat., 9 a.m. to 7 p.m.
Sunday, 10 a.m. to 6 p.m.

Things Remembered

Fort Belvoir Exchange
8651 John J. Kingman Road

Phone

703.781.7318

Hours

Mon.-Sat., 9 a.m. to 7 p.m.
Sunday, 10 a.m. to 6 p.m.

Art Frame Shop

Fort Belvoir Exchange
8651 John J. Kingman Road

Phone

703.405.7449

Hours

Mon.-Sat., 9 a.m. to 7 p.m.
Sunday, 10 a.m. to 6 p.m.

Olive Vine Gourmet

Fort Belvoir Exchange
8651 John J. Kingman Road

Phone

703.277.9644

Hours

Mon.-Sat., 9 a.m. to 7 p.m.
Sunday, 10 a.m. to 6 p.m.

Michael Walker Rugs

Fort Belvoir Exchange
8651 John J. Kingman Road

Hours

Mon.-Sat., 9 a.m. to 7 p.m.
Sunday, 10 a.m. to 6 p.m.

14.7 Commissary

Address

6020 Gorgas Road
Fort Belvoir, VA 22060

Phone

703.806.6674

Hours

Weekdays, 9 a.m. to 9 p.m.
Saturday, 8 a.m. to 8 p.m.
Sunday, 9 a.m. to 7 p.m.

15.0 Finding Your Way



15.1 Colors & Themes

Finding your way in Fort Belvoir Community Hospital is simple, thanks to a wayfinding system designed with our patients in mind. Each building and outlying clinic is identified by a unique nature- or patriotic-themed logo and color, shown here:

Pavilions



Outlying Clinics

To locate a clinic or department, simply use the location information provided in the hospital directory in section 16.0 of this booklet. In the hospital, you'll be able to use directories along with the directional signs which use the logos and colors shown above. The information in the directory provides the location, and signs throughout the hospital will guide you there using the logos and colors shown above.

- continued next page



15.0 Finding Your Way



15.2 Clinic & Department Identification

The location of clinics and departments is identified by building, floor number, and reception or room number. For example, the location of Family Medicine is listed as “Eagle Pavilion, Floor 1, Reception 2.” Patients going to Family Medicine would simply follow directional signs throughout the hospital to Eagle Pavilion, and then use easily identifiable signs within Eagle Pavilion to find the clinic.

If you’ve been provided with a room number, once again using Eagle Pavilion as an example, simply follow the building and floor signs, and then look for the specific room sign.

Building, floor and reception number



Building, floor and room number



Please let us know if you need assistance finding your way in the hospital. Our Ambassadors and Information Desk staff are available to provide personal assistance at each main entrance, and we invite you to request assistance from any staff member at any time. The phone numbers for each clinic are included on the directory in this booklet as well — please use them to reach the clinics for additional personal assistance.

A hospital campus map is also available in section 17.0 of this booklet. This map provides an overview of the main campus, along with the locations of the Warrior Pavilion, Intrepid Pavilion (NICoE Satellite), Fisher House and more.

17.0 Hospital Map



Click map to view in high resolution. (Internet access required)



20.0 Public Transportation



Washington Metropolitan
Area Transit Authority
wmata.com

20.1 Washington Metropolitan Area Transit Authority

WMATA, commonly referred to as the Metro, is the largest public transit provider for the National Capital Region, providing service to residents and visitors. Metro operates the second largest bus network and fifth largest paratransit service in the United States. The buses, trains, and facilities are all equipped and ready to serve customers with disabilities. To plan a trip on Metro, visit the website shown at left.

Closest Station to Fort Belvoir

Franconia-Springfield Station, part of the Blue Line, is the closest station to Fort Belvoir. Visitors arriving or departing at Franconia-Springfield Station who would like transportation directly to or from Fort Belvoir should take the Fairfax Connector Route 335 bus — Eagle Express — for weekday service.

Closest Station to Walter Reed

Walter Reed National Military Medical Center is on the Red Line at the Medical Center Station. When exiting from the station, turn right at the top of the escalator and cross Wisconsin Avenue to WRNMMC.

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20.0 Public Transportation



20.2 Richmond Highway Express

Richmond Highway Express, or REX, is a Metro bus service which drops off and picks up directly in front of Fort Belvoir Community Hospital. The route runs from the King Street, Eisenhower Avenue and Huntington Metro stations, south to Fort Belvoir. These stations are the three southernmost stops on the Metro Yellow Line. A REX route map can be downloaded on the Metro website at wmata.com.

20.3 Fairfax Connector

The Fairfax Connector is a bus service which drops off and picks up directly behind Fort Belvoir Community Hospital, in addition to offering routes which run throughout Fairfax County.

Visitors arriving or departing at the Franconia-Springfield Metro Station should use the Fairfax Connector Route 335 bus — Eagle Express — for weekday service to and from Fort Belvoir. To plan a trip using Fairfax Connector buses, call 703.339.7200, use the Metro Trip Planner at wmata.com, or visit the Fairfax Connector website shown at left.



Fairfax Connector
Bus Service
fairfaxcounty.gov/connector



**Fort Belvoir Community Hospital
Outpatient Clinic Reception Area**

21.0

Useful Links



21.1 Wounded Warrior Service Programs

Air Force Wounded Warrior Program

woundedwarrior.af.mil

Army Wounded Warrior Program

wtc.army.mil/aw2

Army Warrior Transition Command

wtc.army.mil

Marine Corps Wounded Warrior Regiment

woundedwarriorregiment.org

Marine Corps Wounded Warrior Battalion – East

woundedwarriorregiment.org/wwbneast/units_east.cfm

Navy Safe Harbor

safeharbor.navalive.dodlive.mil

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21.0

Useful Links



21.2 Military Treatment Facilities

Fort Belvoir Community Hospital

fbch.capmed.mil

Walter Reed National Military Medical Center, Bethesda

wrnmmc.capmed.mil

Malcolm Grow Medical Center, Joint Base Andrews

79mdw.af.mil/units/779thmedicalgroup/index.asp

Kimbrough Ambulatory Care Center, Fort Meade

kacc.narmc.amedd.army.mil

Brooke Army Medical Center, San Antonio

bamc.amedd.army.mil

Naval Medical Center San Diego

med.navy.mil/sites/nmcsd

21.3 Fort Belvoir

Garrison Website

belvoir.army.mil

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21.0

Useful Links



21.4 Warrior and Family Support Resources

American Red Cross

redcross.org

Family Medical Leave Act

dol.gov/dol/topic/benefits-leave/fmla.htm

Joint Travel Regulation

defensetravel.dod.mil/site/travelreg.cfm

Military One Source

militaryonesource.com

National Intrepid Center of Excellence for Psychological Health and TBI

nicoe.capmed.mil

Warrior Care and Transition Policy

warriorcare.dodlive.mil

Washington D.C. Metro System

wmata.com

Fort Belvoir Community Hospital Patient Rights & Responsibilities

fbch.capmed.mil/patients/rights.aspx

22.0

Common Acronyms



A/E.....	Air Evacuation
AAFB	Andrews Air Force Base
ACS	Army Community Service
ADL.....	Activities of Daily Living
AER.....	Army Emergency Relief
AFSAP.....	Air Force Survivor Assistance Program
AFW2	Air Force Wounded Warrior Program
AW2	Army Wounded Warrior Program
BLDG.....	Building
BOS	Base Operating Support
C2.....	Command and Control
CA	Casualty Affairs
CACO.....	Casualty Assistance Calls Officer
CAO	Casualty Affairs Office
CCU.....	Critical Care Unit
CDC	Child Development Center
CM.....	Case Manager
CONUS.....	Continental United States
CTR.....	Center
DFAS.....	Defense Finance Accounting Service
DME.....	Durable Medical Equipment
DoD	Department of Defense
ETS.....	End Term of Service
FBCH	Fort Belvoir Community Hospital
FFSC	Fleet and Family Support Center
FL	Floor
FLO.....	Family Liaison Officer (Air Force)

- continued next page

22.0

Common Acronyms



FLO.....	Fleet Liaison Officer (Navy)
FRC.....	Federal Recovery Coordinator
FRG.....	Family Readiness Group
FRO.....	Family Readiness Officer
FSC.....	Family Support Coordinator
HDP-L.....	Hardship Duty Pay – Location
HOR.....	Home of Record
ICU.....	Intensive Care Unit
IDES.....	Integrated Disability Evaluation System
IFLO.....	Inpatient Family Liaison Officer
ITO.....	Invitational Travel Orders
IWFLO.....	Inpatient Warrior and Family Liaison Office
JFTR.....	Joint Federal Travel Regulations
JTF CapMed...	Joint Task Force National Capital Region Medical
LIMDU.....	Limited Duty
LNO.....	Liaison
LOS.....	Length of Stay
M & I.....	Meal and Incidentals
MATC.....	Military Advanced Training Center
MCCM.....	Medical Care Case Manager
MCLO.....	Marine Corps Liaison Office
MEB.....	Medical Evaluation Board
MHS.....	Military Healthcare System
MTF.....	Military Treatment Facility
MWR.....	Morale ,Welfare & Recreation
NCM.....	Nurse Case Manager
NCR.....	National Capital Region

- continued next page

22.0

Common Acronyms



NEX	Navy Exchange
NFL.....	Navy Fleet Liaison
NICoE.....	National Intrepid Center of Excellence for Psychological Health and Traumatic Brain Injury
NMA	Non Medical Attendant
NMCM.....	Non-Medical Care Manager
NSAB.....	Naval Support Activity Bethesda
NSH.....	Navy Safe Harbor
OCONUS.....	Outside of Continental United States
OEF	Operation Enduring Freedom
OIF.....	Operation Iraqi Freedom
OND	Operation New Dawn
OT	Occupational Therapy
OWFLO	Outpatient Warrior and Family Liaison Office
PACU	Post Anesthesia Care Unit
PAD	Patient Administration Department/Division
PCM.....	Primary Care Manager
PEB.....	Physical Evaluation Board
PEBLO.....	Physical Evaluation Board Liaison Officer
PSD	Personnel Support Detachment
PT	Physical Therapy
RCC	Recovery Care Coordinator
REFRAD	Released From Active Duty
RSM.....	Recovering Service Member
RT	Recreational Therapy
RTD	Return To Duty
SFAC.....	Soldier Family Assistance Center

- continued next page

22.0

Common Acronyms



SI.....	Seriously Ill/Injured
TAD	Temporary Assigned Duty
TCS	Temporary Change of Station
TDY.....	Temporary Duty
TSGLI.....	Traumatic Servicemembers' Group Life Insurance
TTO	Travel and Transportation Orders
UCMJ	Uniform Code of Military Justice
USA	United States Army
USAF	United States Air Force
USCG.....	United States Coast Guard
USMC.....	United States Marine Corps
USN.....	United States Navy
USPHS	United States Public Health Service
VA.....	(Department of) Veterans Affairs
VHA.....	Veteran Healthcare Administration
VSI.....	Very Seriously Ill/Injured
WFCC.....	Warrior Family Coordination Center
WII.....	Wounded, Ill and Injured
WRNMMC	Walter Reed National Military Medical Center
WT	Warrior in Transition
WTB	Warrior Transition Brigade
WTC	Warrior Transition Command
WTU	Warrior Transition Unit
WWBn-E.....	Wounded Warrior Battalion – East
WWBn-W.....	Wounded Warrior Battalion – West
WWR.....	Wounded Warrior Regiment

23.0

Military Rank Insignia Chart



Click chart to view in high resolution. (Internet access required)

U.S. MILITARY OFFICER & ENLISTED RANK INSIGNIA

This chart displays the rank insignia for four branches of the U.S. military: Soldiers, Sailors, Marines, and Airmen. Each branch's section is organized into two rows: ENLISTED ranks (E1-E9) and OFFICER ranks (W1-W5 and O1-O10). The insignia are color-coded and include branch-specific symbols like chevrons, stripes, and wings. The chart is presented in a dark blue, rounded rectangular frame.

Branch	Rank	Insignia Description
SOLDIERS	ENLISTED E1	Army (P) No Insignia
	ENLISTED E2	Army (P) No Insignia
	ENLISTED E3	Army (P) No Insignia
	ENLISTED E4	Army (P) No Insignia
	ENLISTED E4	Army (P) No Insignia
	ENLISTED E5	Army (P) No Insignia
	ENLISTED E6	Army (P) No Insignia
	ENLISTED E7	Army (P) No Insignia
	ENLISTED E8	Army (P) No Insignia
	ENLISTED E9	Army (P) No Insignia
	ENLISTED E9	Army (P) No Insignia
	ENLISTED E9	Army (P) No Insignia
	OFFICER W1	Army (P) No Insignia
	OFFICER W2	Army (P) No Insignia
	OFFICER W3	Army (P) No Insignia
	OFFICER W4	Army (P) No Insignia
	OFFICER W5	Army (P) No Insignia
	OFFICER O1	Army (P) No Insignia
OFFICER O2	Army (P) No Insignia	
OFFICER O3	Army (P) No Insignia	
OFFICER O4	Army (P) No Insignia	
OFFICER O5	Army (P) No Insignia	
OFFICER O6	Army (P) No Insignia	
OFFICER O7	Army (P) No Insignia	
OFFICER O8	Army (P) No Insignia	
OFFICER O9	Army (P) No Insignia	
OFFICER O10	Army (P) No Insignia	
SAILORS	ENLISTED E1	Naval (P) No Insignia
	ENLISTED E2	Naval (P) No Insignia
	ENLISTED E3	Naval (P) No Insignia
	ENLISTED E4	Naval (P) No Insignia
	ENLISTED E5	Naval (P) No Insignia
	ENLISTED E6	Naval (P) No Insignia
	ENLISTED E7	Naval (P) No Insignia
	ENLISTED E8	Naval (P) No Insignia
	ENLISTED E9	Naval (P) No Insignia
	ENLISTED E9	Naval (P) No Insignia
	ENLISTED E9	Naval (P) No Insignia
	OFFICER W1	Naval (P) No Insignia
	OFFICER W2	Naval (P) No Insignia
	OFFICER W3	Naval (P) No Insignia
	OFFICER W4	Naval (P) No Insignia
	OFFICER W5	Naval (P) No Insignia
	OFFICER O1	Naval (P) No Insignia
	OFFICER O2	Naval (P) No Insignia
OFFICER O3	Naval (P) No Insignia	
OFFICER O4	Naval (P) No Insignia	
OFFICER O5	Naval (P) No Insignia	
OFFICER O6	Naval (P) No Insignia	
OFFICER O7	Naval (P) No Insignia	
OFFICER O8	Naval (P) No Insignia	
OFFICER O9	Naval (P) No Insignia	
OFFICER O10	Naval (P) No Insignia	
MARINES	ENLISTED E1	Marine (P) No Insignia
	ENLISTED E2	Marine (P) No Insignia
	ENLISTED E3	Marine (P) No Insignia
	ENLISTED E4	Marine (P) No Insignia
	ENLISTED E5	Marine (P) No Insignia
	ENLISTED E6	Marine (P) No Insignia
	ENLISTED E7	Marine (P) No Insignia
	ENLISTED E8	Marine (P) No Insignia
	ENLISTED E9	Marine (P) No Insignia
	ENLISTED E9	Marine (P) No Insignia
	ENLISTED E9	Marine (P) No Insignia
	OFFICER W1	Marine (P) No Insignia
	OFFICER W2	Marine (P) No Insignia
	OFFICER W3	Marine (P) No Insignia
	OFFICER W4	Marine (P) No Insignia
	OFFICER W5	Marine (P) No Insignia
	OFFICER O1	Marine (P) No Insignia
	OFFICER O2	Marine (P) No Insignia
OFFICER O3	Marine (P) No Insignia	
OFFICER O4	Marine (P) No Insignia	
OFFICER O5	Marine (P) No Insignia	
OFFICER O6	Marine (P) No Insignia	
OFFICER O7	Marine (P) No Insignia	
OFFICER O8	Marine (P) No Insignia	
OFFICER O9	Marine (P) No Insignia	
OFFICER O10	Marine (P) No Insignia	
AIRMEN	ENLISTED E1	Air Force (P) No Insignia
	ENLISTED E2	Air Force (P) No Insignia
	ENLISTED E3	Air Force (P) No Insignia
	ENLISTED E4	Air Force (P) No Insignia
	ENLISTED E5	Air Force (P) No Insignia
	ENLISTED E6	Air Force (P) No Insignia
	ENLISTED E7	Air Force (P) No Insignia
	ENLISTED E7	Air Force (P) No Insignia
	ENLISTED E8	Air Force (P) No Insignia
	ENLISTED E8	Air Force (P) No Insignia
	ENLISTED E9	Air Force (P) No Insignia
	ENLISTED E9	Air Force (P) No Insignia
	ENLISTED E9	Air Force (P) No Insignia
	OFFICER	Air Force (P) No Insignia
	OFFICER O1	Air Force (P) No Insignia
	OFFICER O2	Air Force (P) No Insignia
	OFFICER O3	Air Force (P) No Insignia
	OFFICER O4	Air Force (P) No Insignia
OFFICER O5	Air Force (P) No Insignia	
OFFICER O6	Air Force (P) No Insignia	
OFFICER O7	Air Force (P) No Insignia	
OFFICER O8	Air Force (P) No Insignia	
OFFICER O9	Air Force (P) No Insignia	
OFFICER O10	Air Force (P) No Insignia	

24.0

Commitment To Excellence



24.1 Healthcare Quality & Safety

Fort Belvoir Community Hospital has earned The Joint Commission's Gold Seal of Approval.

The Joint Commission is an independent, not-for-profit organization which sets the standards by which healthcare quality is measured in America and around the world, and evaluates the quality and safety of care for more than 15,000 healthcare organizations.

Approximately 80 percent of the nation's hospitals are currently accredited by The Joint Commission.

To maintain and earn accreditation, organizations must have an extensive on-site review by a team of The Joint Commission healthcare professionals, at least once every three years. The purpose of the review is to evaluate the organization's performance in areas which affect patient care. Accreditation may then be awarded based on how well the organization met The Joint Commission standards. This on-site review at Fort Belvoir Community Hospital took place in March 2012.

The Joint Commission standards address the hospital's performance in specific areas, and specify requirements to ensure that patient care is provided in a safe manner and in a secure environment.

Patients with patient care and safety concerns which have not been addressed by the hospital may contact The Joint Commission by calling 800.994.6610.



- continued next page

24.0

Commitment To Excellence



Warrior Family Coordination Center

Fort Belvoir
Community Hospital
Warrior Pavilion, Room D192
703.805.9180 (information)
571.232.7034 (24-hour on call)

Hours

Weekdays, 7:30 a.m. to 5 p.m.
On call weekends and federal
holidays



[fbch.capmed.mil/patients/
wfcc.aspx](http://fbch.mil/patients/wfcc.aspx)

24.2 We Want Your Feedback

We are sincerely thankful for the opportunity to serve our Warriors and their families. We value your opinion and are dedicated to ensuring your time with us is positive, so please let us know how we can best serve you and your family to meet your health care needs.

If we fail to provide you with excellent service at any time, or if you'd like to share compliments regarding our staff and the service you receive, let us know! Please share your feedback with the Warrior Family Coordination Center staff.



This reference guide is approved for public release and is available on the Internet at fbch.capmed.mil/documents/warriorguide.pdf

If you have suggestions for content which should be added to this booklet, or to correct information already included in the booklet, please contact the Fort Belvoir Community Hospital Warrior Family Coordination Center at 703.805.8060.



Fort Belvoir Community Hospital

9300 DeWitt Loop
Fort Belvoir, VA 22060
571.231.FBCH (3224)
fbch.capmed.mil

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twitter.com/belvoirhospital
[flickr.com/belvoirhospital](https://www.flickr.com/photos/belvoirhospital/)

